

# THE RESIDENT TIMES

NEW SMYRNA BEACH HOUSING AUTHORITY

December 2024

Monthly Newsletter for NSBHA



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THE NSBH RESIDENT TIMES MONTHLY NEWSLETTER IS YOUR PLACE TO FIND INFORMATION ABOUT LOCAL EVENTS, COMMUNITY RESOURCES, AFFORDABLE AND PUBLIC HOUSING, AND MORE!

PLEASE CHECK OUT OUR WEBSITE AND FOLLOW US ON FACEBOOK TO STAY EVEN MORE UP TO DATE!

### WEBSITE:

[WWW.NEWSMYRNAHOUSING.COM](http://WWW.NEWSMYRNAHOUSING.COM)

FACEBOOK: THE HOUSING

AUTHORITY OF THE CITY OF NEW  
SMYRNA BEACH

## IMPORTANT DATES IN DECEMBER:

PUBLIC HOUSING CHRISTMAS PARTY  
FOR FAMILIES WITH CHILDREN AGES 15  
AND UNDER IS ON SATURDAY,  
DECEMBER 14TH--MUST BRING FAMILY  
TICKET

TOYS FOR TOTS IS ON THURSDAY THE  
19TH AND FRIDAY THE 20TH OF DECEMBER

THE OFFICE WILL BE CLOSED DECEMBER 23  
THROUGH 25 FOR THE CHRISTMAS  
HOLIDAY

OFFICE WILL CLOSE AT NOON ON DECEMBER 31  
AND REOPEN ON JANUARY 2, 2025 FOR NEW  
YEARS DAY

FULL DECEMBER AND JANUARY CALENDARS  
ON PAGES 3 AND 4



## A MESSAGE FROM THE EXECUTIVE DIRECTOR:

MERRY CHRISTMAS AND HAPPY NEW YEAR! I WANT TO TAKE THE TIME TO LOOK BACK AT THIS YEAR AND THE BLESSINGS BESTOWED UPON US. GREENLAWN MANOR, OUR 80-UNIT SENIOR AFFORDABLE HOUSING PROPERTY, WAS COMPLETED AND RIBBON CUTTING CEREMONY HELD IN RECOGNITION OF ALL THE COMMUNITY'S HARD WORK. THIS \$23 MILLION PROJECT NOW HOUSES SENIORS IN OUR COMMUNITY THAT HAVE BEEN PAYING UP TO 90% OF THEIR INCOME FOR RENT AND UTILITIES. WITH THE HELP OF PROJECT BASED VOUCHERS THAT STAY WITH 70 OF THE UNITS IN THE PROPERTY, THOSE SENIORS NOW CAN AFFORD TO LIVE HAPPY LIVES IN A BEAUTIFUL FACILITY AS LONG AS THEY WANT TO.



TERESA POPE,  
EXECUTIVE DIRECTOR



THANK YOU TO:  
SEV CHAMBER OF COMMERCE: STEPHANIE FORD FOR THE RIBBON CUTTING CEREMONY.



## A MESSAGE FROM THE EXECUTIVE DIRECTOR (CONTINUED):

STAY TUNED FOR MORE EXCITING DEVELOPMENTS COMING TO THE HISTORIC WESTSIDE NEIGHBORHOOD. ALL OF US AT THE HOUSING AUTHORITY WORK HARD TO SERVE OUR COMMUNITY AND LOOK FORWARD TO A PROSPEROUS 2025 WHERE THE NEW SMYRNA BEACH HOUSING AUTHORITY WILL BE CELEBRATING ITS 75TH ANNIVERSARY IN NEW SMYRNA BEACH.

### GUESTS INCLUDED:

- ~MAYOR FRED CLEVELAND
- ~US HUD FIELD OFFICE DIRECTOR ALESIA SCOTT-FORD
- ~US HUD FIELD OFFICE DIRECTOR OF PUBLIC HOUSING JANICE RODRIGUEZ
- ~SENATOR TOM WRIGHT
- ~REPRESENTATIVE CHASE TRAMONT
- ~PASTOR PETE CARTER (BETHEL BAPTIST CHURCH)
- ~EXECUTIVE DIRECTOR OF SEV HABITAT FOR HUMANITY: MARK BILLINGS
- ~HOUSING AUTHORITY BOARD, STAFF, AND COMMUNITY MEMBERS



-TERESA POPE, EXECUTIVE DIRECTOR



### MAIN OFFICE:

#### ADDRESS:

1101 S DIXIE FWY, NEW SMYRNA BEACH,  
FL 32168

PHONE: [386.428.8171](tel:386.428.8171)

FAX: 386.427.3429

#### HOURS:

MONDAY-THURSDAY: 7:30AM-4:30PM  
FRIDAY: CLOSED TO THE PUBLIC

### RESOURCE CENTER:

#### ADDRESS:

1106 S DIXIE FWY, NEW SMYRNA BEACH, FL 32168

PHONE: (386) 603-4803

#### EMAIL:

[PROCUREMENT@NEWSMYRNAHOUSING.COM](mailto:PROCUREMENT@NEWSMYRNAHOUSING.COM)

#### HOURS:

TUESDAY AND THURSDAY: 8:00AM-4:00PM  
FOOD STAMP ASSISTANCE BY APPOINTMENT  
ONLY

EMERGENCY MAINTENANCE  
AFTER-HOURS ONLY: 386.847.3007

THE PUBLIC HOUSING CHRISTMAS PARTY IS SATURDAY DECEMBER 14TH AT THE FIELD ON ROPER AND GREENLAWN STREET. ALL PUBLIC HOUSING FAMILIES WITH CHILDREN AGES 15 AND UNDER HAVE BEEN INVITED. PLEASE CONTACT THE OFFICE IF YOU CANNOT ATTEND THE PARTY.

**MUST BRING TICKET!**

THE COMMUNITY RESOURCE CENTER IS ACCEPTING COLD WEATHER DONATIONS FOR THE HOMELESS. PLEASE DONATE HATS, GLOVES, COATS, BLANKETS, ETC. IF YOU ARE IN NEED OF WARM CLOTHING OR BLANKETS, PLEASE VISIT THE COMMUNITY RESOURCE CENTER.

THOSE WHO SIGNED UP FOR TOYS FOR TOTS ON OUR WEBSITE AND WERE CONTACTED BY THE OFFICE FOR PICKUP WILL BE ABLE TO PICKUP TOYS ON EITHER THURSDAY THE 19TH OR FRIDAY THE 20TH OF THIS MONTH. PICKUP IS FROM 9 AM TO 3 PM AT PLEASANT GROVE MISSIONARY BAPTIST CHURCH AT 214 N. MYRTLE AVE. IN NEW SMYRNA BEACH. IF YOU WERE UNABLE TO SIGN UP, PLEASE CONTACT CRYSTAL FOR INSTRUCTIONS.

CRYSTAL MCLEOD: 386-428-8171 X 3

## DECEMBER EVENTS AND CALENDAR

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1 RENT DUE	2	3	4	5 LAST DAY TO PAY RENT	6 LATE CHARGES APPLIED	7
8	9	10	11	12	13	14 PUBLIC HOUSING CHRISTMAS PARTY
15	16	17	18	19 TOYS FOR TOTS	20 TOYS FOR TOTS	21
22	23 CLOSED FOR CHRISTMAS	24 CLOSED FOR CHRISTMAS	25 CLOSED FOR CHRISTMAS	26	27	28
29	30	31 CLOSED AT NOON FOR NEW YEAR'S EVE				





## COMMUNITY RESOURCE CENTER

THE CRC IS HERE FOR YOU TO CONNECT YOU TO LOCAL RESOURCES, ASSIST WITH THE FOOD STAMP APPLICATION PROCESS, PROVIDE HOMELESS ID'S, PROVIDE SENIOR AND HOMELESS FOOD BAGS, AND MORE.

HOURS: **TUESDAY AND THURSDAY: 8:00AM-4:00PM**

**FOOD STAMP ASSISTANCE BY APPOINTMENT ONLY**

CONTACT INFORMATION:

**EMAIL: [PROCUREMENT@NEWSMYRNAHOUSING.COM](mailto:PROCUREMENT@NEWSMYRNAHOUSING.COM)**

**PHONE: (386) 603-4803**

### TUESDAY

OUR LADY STAR OF THE SEA CHURCH GIFT CARDS AVAILABLE FOR THE FIRST 20 INDIVIDUALS IN NEED. CAN ONLY BE RECIEVED ONCE EVERY 30 DAYS

MEAT BAGS, SENIOR FOOD BAGS, AND HOMELESS FOOD BAGS DISTRIBUTED EVERY OTHER WEEK

### THURSDAY

GOD'S BATHHOUSE PROVIDES SHOWERS AND OTHER RESOURCES AT 10:45 AM IN FRONT OF THE CRC

MEAT BAGS, SENIOR FOOD BAGS, AND HOMELESS FOOD BAGS DISTRIBUTED EVERY OTHER WEEK

## JANUARY CALENDAR

SUN	MON	TUES	WEDS	THURS	FRI	SAT
		CLOSED AT NOON FOR NEW YEAR'S EVE	1 CLOSED FOR NEW YEARS RENT DUE	2	3	4
5 LAST DAY TO PAY RENT	6 LATE CHARGES APPLIED	7	8	9	10	11
12	13	14	15	16	17	18
19	20 MLK JR. DAY	21	22	23	24	25
26	27	28	29	30	31	

# RECENT HOLIDAY EVENTS

## THANKSGIVING BAGS

OUR FRIENDS AND PARTNERS AT CORONADO COMMUNITY UNITED METHODIST CHURCH DONATED 200 THANKSGIVING BAGS FOR PUBLIC HOUSING RESIDENTS. ALL OF THE SENIOR RESIDENTS IN THE NEW GREENLAWN MANOR RECEIVED FOOD FOR THE HOLIDAY.



THANK YOU TO CORONADO COMMUNITY UNITED METHODIST CHURCH!



# THE NEW SMYRNA BEACH CHRISTMAS PARADE



MS. YVONNE JEFFERSON,  
RESIDENT COUNCIL  
PRESIDENT, LOOKING FESTIVE  
AT THE NEW SMYRNA BEACH  
HOLIDAY PARADE





# IMPORTANT REMINDERS

**TRASH DAYS ARE TUESDAYS AND THURSDAYS. PLEASE REMEMBER TO TAKE OUT YOUR TRASH ON THESE DAYS.**

**PLEASE DO NOT LEAVE TRASH CANS ON THE SIDE OF THE ROAD. AFTER GARBAGE IS COLLECTED ON TUESDAY AND THURSDAY, PLEASE RETRIEVE YOUR GARBAGE CAN AND REMOVE IT FROM THE SIDE OF THE ROAD.**

**PLEASE KEEP YOUR YARD AND PROPERTY FREE OF TRASH AND DEBRIS.**

**PLEASE ENSURE THAT CHILDREN OUTSIDE OF THE HOME ARE UNDER ADULT SUPERVISION.**

**UNSUPERVISED CHILDREN DO NOT HAVE PERMISSION TO BE ON THE GROUNDS OF GREENLAWN MANOR SENIOR LIVING.**

## **NO FISHING**

**FISHING IS NOT ALLOWED IN THE POND AT GREENLAWN MANOR. IF YOU ARE FOUND FISHING FROM THE POND, YOU RISK BEING TRESPASSED FROM THE PROPERTY.**

**THANK YOU.**

**ENROLL IN FAMILY SELF-SUFFICIENCY PROGRAM BY JANUARY 15TH**



## IMPORTANT REMINDERS



- Rent is **DUE** on the first of every month, and a \$50 late fee, will apply after the **5th** of the month
- **THE HOUSING AUTHORITY HAS A ZERO TOLERANCE POLICY REGARDING ILLEGAL DRUG USE AND WEAPONS ON OUR PROPERTY**, if you see any of this activity please call the police and then the Housing Authority office
- Please note that **YOU** can be held responsible for guests engaging in illegal behavior in your unit
- Unwelcome visitors engaging in harassing behavior can be trespassed if you call the police and the Housing Authority office
- **ONLY** household members listed on your lease may reside in your unit and overnight guests are **ONLY** allowed to stay for **up to 14 days per year**
- Please note that **A 24 HOUR NOTICE IS REQUIRED** for us to make copies from your file, and **WE CHARGE 15 CENTS PER PAGE**
- Especially during the warm summer months, please be careful when adjusting your air conditioning units to avoid maintenance issues. Thermostat should be set no lower than 10\* below the outside temperature.
- In order to prevent high electricity bills, when your air conditioner is running please keep all windows closed and do not block any doors to allow your air conditioner to work more efficiently
- Do not place towels or anything else over your thermostat, this affects the sensor that detects the temperature
- Children **MUST** be supervised when playing outside
- **NO INFLATABLE POOLS ARE ALLOWED!**
- **NOTHING** may be attached to the outside of houses or on the roofs, including satellite dishes, basketball hoops, etc.
- Pets **MUST** be pre registered with the Housing Authority and have up to date vaccinations, and residents are **NOT** allowed to pet sit animals not registered with their household
- Residents **MUST** report all changes in income (such as a new job, a raise, or loss of income), **WITHIN 10 DAYS**
- **IF YOU FAIL TO REPORT NEW INCOME OR CHANGES IN PAY OR HOURS TO US, YOU CAN BE PROSECUTED FOR FRAUD!**
- Please call the office for all maintenance issues/emergencies that occur during office hours **386-428-8171 X 3**
- The maintenance emergency phone number should **ONLY** be called for maintenance emergencies that occur outside of office hours 386-847-3007.
- The maintenance emergency number is the **ONLY** number you should call for an emergency outside of office hours. Leave a message with your phone number and you will be called back. Do not call office staff after hours or go to their homes.
- Please refer to our house-keeping standards when maintaining your unit
- Residents are **ONLY** allowed one set of outdoor/weather proof patio furniture (a table and four chairs), and a bar-becue grill in the yard
- Outside areas (i.e. porches and yards) **MUST** remain neat and no more than 4 potted plants are allowed
- Parking is **ONLY** allowed in designated paved areas, **YOUR CAR WILL BE TOWED IF YOU PARK IN THE GRASS!**
- Please note that there is technically no assigned parking, but we ask that you **be courteous to your neighbors** and park in the spaces closest to your unit
- Please check your mailbox frequently for important communications from the Housing Authority
- **PLEASE NOTE THAT NOT RESPONDING TO CERTAIN COMMUNICATIONS FROM THE HOUSING AUTHORITY AND MISSING RE-CERTIFICATION APPOINTMENTS CAN BE CAUSE TO TERMINATE YOUR LEASE**
- **PLEASE PICK UP AFTER YOUR PETS, ESPECIALLY IN COMMON AREAS! IF MAINTENANCE STAFF CLEAN IT UP YOU WILL BE CHARGED \$25!**

**MAINTENANCE CAN ALSO BE CONTACTED ONLINE FOR WORK ORDERS AT**  
**[WWW.NEWSMYRNAHOUSING.COM](http://WWW.NEWSMYRNAHOUSING.COM)**






# STAYING WARM THIS WINTER

AS TEMPERATURES DROP,  
IT IS IMPORTANT TO  
TAKE MEASURES TO  
STAY WARM TO AVOID  
GETTING SICK

WEARING THICK SOCKS  
AND STURDY SHOES  
WILL KEEP YOUR FEET  
WARM AND DRY.


FOLLOW THE HOUSING  
AUTHORITY ON  
FACEBOOK FOR UPDATES  
ABOUT COLD WEATHER  
SHELTERS

IF YOU ARE IN NEED OF WARM  
CLOTHES OR BLANKETS, CHECK IN  
WITH THE COMMUNITY RESOURCE  
CENTER AT 1106 S. ORANGE STREET  
AS WELL AS LOCAL CHURCHES AND  
THRIFT STORES.



LAYERING CLOTHING TRAPS  
BODY HEAT AND CAN HELP  
TO KEEP YOU WARM. START  
WITH A BASE LAYER, ADD  
INSULATION, AND FINISH  
WITH A WATER/WINDPROOF  
OUTER LAYER

STAY DRY. MOISTURE CAN  
MAKE YOU FEEL COLDER



EAT NUTRITIOUSLY AND STAY  
HYDRATED. THE BODY BURNS  
MORE CALORIES TRYING TO  
STAY WARM SO NUTRIENT-  
RICH FOODS ARE NECESSARY  
IN THE COLD WEATHER.



**THE NSBH IS NOW A MOVE TO WORK ORGANIZATION. INDIVIDUALS AND FAMILIES ON SECTION 8 OR IN PUBLIC HOUSING ARE REQUIRED TO WORK A MINIMUM OF FIFTEEN HOURS PER WEEK (UNLESS EXEMPT) AND ENROLL IN THE FAMILY SELF-SUFFICIENCY PROGRAM.**

**ATTENTION PARTICIPANTS – 2nd NOTICE**

December 5, 2024 (first notice sent July 15, 2024)

The Housing Authority of the City of New Smyrna Beach is moving into another phase of the Move To Work Supplement plan.

This phase will implement a **MANDATORY WORK REQUIREMENT** and **FAMILY SELF SUFFICIENCY ENROLLMENT** for all *able-bodied individuals* within your household.

This requirement must be met by: **JANUARY 15, 2025.**

**Who's Exempt:**

- Individuals Exempt from the Community Service requirement
- Elderly (Ages 62 and Older) Individuals
- Disabled Individuals (Must be RECEIVING Social Security)
- Children (Ages 18 and Younger)
- Live-In Aides
- Primary Caretakers for Children 6 years of Age and Under
- Women who are Pregnant

**IF YOU DO NOT MEET ANY OF THE ABOVE EXEMPTION REQUIREMENTS,**

**YOU** are considered able-bodied and are required to work a **MINIMUM** of **15 hours per work week** **AND** must **enroll** in the **Family Self Sufficiency program**. This pertains to **EVERY** member of your family.

What this means for you:



If you **ARE** currently working 15+ Hours a week, **CONGRATS**, you've met the work requirement. Now you must **enroll** in the **FSS Program**.



If you **AREN'T** currently working 15+ hours a week, **YOU WILL MEET WITH OUR FSS COORDINATOR** to take steps to ensure you meet this requirement.

If you have any questions regarding this letter, please contact our office at  
(386) 428-8171 Ext. 1 for the Work Requirement or  
(386) 428-8171 Ext. 4 for the FSS Program.



THE FAMILY SELF-SUFFICIENCY (FSS) PROGRAM CAN HELP YOU SAVE MONEY, CONTINUE YOUR EDUCATION, AND CONNECT YOU TO OTHER RESOURCES TO ENHANCE THE SELF-SUFFICIENCY OF YOU AND YOUR FAMILY. IF YOU HAVE ANY QUESTIONS OR ARE INTERESTED IN THE FSS PROGRAM, PLEASE VISIT THE MAIN OFFICE OR CONTACT JUNE ANDERSON.  
JUNE ANDERSON  
PHONE: (386) 331-2743  
EMAIL: JUNEN@NEWSMYRNAHOUSING.COM



FSS

FSS Interest Form

Family Self-Sufficiency Program

Save Your Rent Increases

In Section 8 Housing Choice Voucher Program, when your income increases, your rent does too. This can make saving money difficult, if not impossible. However, if you enroll in the FSS program, NSB Section 8 will set up a special savings account for participants who have an increase in earned income.

Save Rent Increases



Receive one-on-one Support

The FSS program will help you create a plan to achieve your goals and provide you with resources for supportive services such as:

- Employment Supports
- Continuing Education
- Housing/Credit Counseling
- And other services

Build Financial Stability



Reach Goals



These supportive services can help you build a more stable financial future and help you to become self-sufficient. Best of all, you may be able to keep your housing assistance at the end of the program!

.....  
\_\_\_\_ YES, I am interested in learning more about the Family Self-Sufficiency Program. Complete info below.  
\_\_\_\_ NO, I am not interested in the Family Self Sufficiency Program at this moment.

Print Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Check One:

- \_\_\_\_ Morning Appointment
- \_\_\_\_ Afternoon Appointment

Date: \_\_\_\_\_

Signature of Participant: \_\_\_\_\_



# STAFF SPOTLIGHT



**MEET OUR NEWEST ADDITION TO THE STAFF, RYAN KIRBY!**

**RYAN KIRBY IS THE NEW SMYRNA HOUSING AUTHORITY'S NEWEST STAFF ADDITION!**

RYAN CAN BE FOUND IN THE CRC OR THE MAIN OFFICE, OR MAYBE WANDERING AROUND THE NSBHA--BUT HE ALWAYS HAS A POSITIVE ATTITUDE AND A READINESS TO HELP. HONORABLY DISCHARGED FROM THE UNITED STATES ARMY IN 2011, RYAN WORKED FOR NINE YEARS AS AN AIR ASSAULT TROOPER SERVING WITH THE 101ST AIRBORNE DIVISION. LATER RECEIVING BACHELORS DEGREES IN SOCIAL WORK, CLINICAL PSYCHOLOGY, AND MATHEMATICS FROM UCF, RYAN BRINGS A WEALTH OF KNOWLEDGE AND EXPERIENCE TO THE NSBHA. WITH 12 STATE CERTIFICATIONS AND 2 FEDERAL CERTIFICATIONS IN CASE MANAGEMENT AND COUNSELING, RYAN IS PREPARED TO ASSIST THE COMMUNITY IN A NUMBER OF WAYS. HIS EXPERIENCE IN CASE MANAGEMENT HAS PREPARED HIM FOR HIS CURRENT POSITION, HELPING INDIVIDUALS CONNECT TO RESOURCES, REACH GOALS, AND OBTAIN HOUSING.

IN THE CRC, RYAN HELPS PEOPLE WITH CONNECTION TO RESOURCES, OBTAINING FOOD ASSISTANCE, RECEIVING HOMELESS IDENTIFICATION CARDS AND/OR LETTERS, AND PROVIDING CASE MANAGEMENT TO THOSE IN AT-RISK POPULATIONS. WITH FSS HE GUIDES RESIDENTS IN OBTAINING FINANCIAL INDEPENDENCE THROUGH EDUCATION AND EMPOWERMENT.

**JOIN US IN WELCOMING RYAN KIRBY TO OUR TEAM!**